

# **AFTER-SALES SERVICE**

**Tablet and communication interface**

**V4**

**08/2023**

## List of tablets that can no longer be exchanged or repaired under quote

AC921407 (Tablet Master 10")



AC921519 (Tablet Master 12")



AC921802/004 (Tablet Master 2)



AC931701 (Tablet Pocket)



AC931744 (Tablet Pocket 2)



AC931690 (Tablet Prime)



AC966692 (Tablet XG Mobile)



AC966694 (Tablet XG Mobile Evo)



AC931495 (Tablet Mobile)

And declination: AC922254 (Tablet Mobile 3 AD Carr.)

AC968150 (Tablet Mobile 3R)



And declination: AC968151 MOBILE 3R MD TRUCKS / AC968152 MOBILE 3R AD CARR / AC968153 MOBILE 3R MD4DB / AC968154 MOBILE 3R BOLLORE / AC968155 MOBILE 3R MOTRIO

\* non-contractual pictures

## List of tablets that can be exchanged (excluding breakage)

Only if the tablet is less than 3 years old and if the customer has a valid MD Cars subscription

### AC968210 (Tablet Mobile3R17)



And declination: AC968211 MOBILE3R17 MD TRUCKS / AC968212 MOBILE3R17 MD4DB / AC968213 MOBILE3R17 BOLLORE / AC968214 MOBILE3R17 MOTRIO / AC968215 MOBILE3R17 AD

Only if the tablet is less than 1 year old or 3 years old **AND** if the customer has an extended warranty.

### AY14600196 (TABLET XM)



### AY14600195 (TABLET XL)



### AC969249 (TABLET XM+)



### AY14600255 (TABLET XL2)



\* non-contractual pictures

AC600578 (TABLET XM3)



AC600579 (TABLET XL3)



*\* non-contractual pictures*

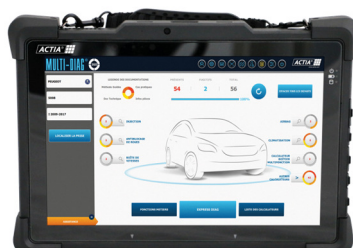
## List of tablets that can be repaired on estimate

Following breakage or if the customer does not have a valid subscription :

AY14600196 (TABLET XM)



AY14600195 (TABLET XL)



AC969249 (TABLET XM+)



AY14600255 (TABLET XL2)



AC600578 (TABLET XM3)



AC600579 (TABLET XL3)



\* non-contractual pictures

**AND ONLY** if tablet is less than 5 years old

AC922008 (Tablet XG Master)



**AND ONLY** if tablet is less than 5 years old

AC968210 (Tablet Mobile3R17)



**And declination:** AC968211 MOBILE3R17 MD TRUCKS / AC968212 MOBILE3R17 MD4DB / AC968213 MOBILE3R17 BOLLORE / AC968214 MOBILE3R17 MOTRIO / AC968215 MOBILE3R17 AD

**Warranty of accessories (battery, charger, OBD cable...)**

Warranty only if tablet or VCI is less than one year

*\* non-contractual pictures*

## List of VCI that can be exchanged (excluding breakage)

ONLY if VCI is less than 3 years old and if the customer has an active license

AC418039 (VCI Cars Passthru XS 2 Wire)



AC418040 (VCI Cars Passthru XS 2 Bluetooth)



AC600213 (VCI Cars Passthru XS 2 PSA)



ESAC600260 (VCI 8.1 MD TRUCKS)



AC600541 (VCI 9.0 MD TRUCKS)



\* non-contractual pictures



## List of VCI that can no longer be exchanged or repaired under quote

AC931343 (VCI Cars Passthru XS 1)



ESAC965710 (PPRO ACT JALTEST INTER LINK)



ESAC966570 (PPRO ACT JALTEST INT LNK V2)



## List of VCI that can be repaired under estimate

AC418039 (VCI Cars Passthru XS 2 Wire)



AC418040 (VCI Cars Passthru XS 2 Bluetooth)



AC600213 (VCI Cars Passthru XS 2 PSA)



ESAC600260 (VCI 8.1 MD TRUCKS)



AC600541 (VCI 9.0 MD TRUCKS)



*\* non-contractual pictures*